



Let's Help International (LHI)

ANNUAL REPORT 2024



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Introduction

As we reflect on 2024, **Let's Help International (LHI)** reaffirms its commitment to empowering displaced and marginalized communities through inclusive, refugee-led solutions. Our work has strengthened our impact, reaching thousands through education, digital inclusion, livelihoods, advocacy, and mental health support.

In a year marked by both challenges and opportunities, LHI has continued to drive localization efforts, ensuring that refugees and local communities lead and shape the humanitarian response.

This report highlights our achievements, lessons learned, and the path forward as we remain steadfast in our mission to foster resilience, dignity, and self-reliance for those we serve.

We invite you to explore our journey and celebrate the progress made possible through collaboration, innovation, and unwavering dedication.

Acknowledgements

I extend my deepest gratitude to The Almighty God and everyone who contributed to making 2024 a year of remarkable progress and impact. This annual report is a testament to the dedication, resilience, and collaboration of our team, partners, donors, and volunteers who continue to believe in our mission of empowering communities and creating lasting change.

To our incredible staff and volunteers, thank you for your tireless efforts and unwavering commitment to improving the lives of those we serve. To our partners and supporters, your trust and investment in our vision have been instrumental in driving our programs forward, enabling us to bridge gaps in education, digital inclusion, and community well-being.

I also want to acknowledge the courage and strength of the communities we serve. Your resilience inspires us to continue our work with greater passion and purpose.

As we look toward the future, we are filled with hope and determination to deepen our impact and reach even more lives. Together, we are building a brighter, more inclusive future for all.

With gratitude,

Mr. Festo Nduwayezu, BA, MAIR
Founder and Board Chair
Let's Help International (LHI)



About Let's Help International (LHI)

LHI is a Refugee-led, UN Partner Organization (Partner ID: 18925) and a **Pledge Signatory on Advancing Localization in Displacement and Statelessness Responses** (Pledge ID #GRF-06915). Since our founding in Kyaka II Refugee Settlement, [Uganda](#), in 2020, we have expanded our humanitarian work to [Canada](#), [South Africa](#), and [Rwanda](#), empowering marginalized communities through education, digital inclusion, livelihood programs, advocacy, and mental health support.



Vision:

A world where everyone, regardless of background, thrives through inclusion, empowerment, and opportunity.

Mission:

Our mission is to deliver immediate assistance while fostering sustainable solutions for long-term, positive impact.



Our Core Values

Inclusivity

We believe in providing equal access to essential resources for everyone, regardless of background or circumstance.

Empowerment

We equip individuals with the skills and confidence needed to reach their full potential and achieve their goals.

Resilience

We offer support to help communities overcome challenges and build a stronger, more resilient future.



Sustainable Development Goals -SDGs

1 NO
POVERTY



2 ZERO
HUNGER



4 QUALITY
EDUCATION



6 CLEAN WATER
AND SANITATION



8 DECENT WORK AND
ECONOMIC GROWTH



17 PARTNERSHIPS
FOR THE GOALS



Impact

5

Years of Existence

65

Children supported in
Education

125

People supported in ICT
Training

600

People Fed

146

Supported in Orientation, Referral and
Integration

19

Shelters
constructed

19.2K

Reached in Community engagement
activities

1.48K

Reached in online Advocacy
Campaigns

LHI's Work in Canada

Digital Literacy Training

Free one-month online training on computer skills and internet navigation.

Mental Health Support

Counseling and workshops for resilience building.

Children Sponsorship Program

Connecting vulnerable children with sponsors for education and well-being support.

Free Tax Clinics

Helping low-income individuals file taxes and access benefits.



LHI in Canada

Key Achievements in 2024

Official Registration

Established in July 2024, LHI Canada now has a formal governance structure.

ICT Training

Partnered with African Baptist Ministries, training 35 participants in crucial digital skills.

Tax Clinic Launch

Providing essential financial support and guidance to low-income individuals.

Future Plans

Expand ICT training and recruit volunteers for tax clinics and other programs.



Key Achievements ...

Mental Health Support Program

We prioritize mental health by providing specialized support and resources to address emotional and social challenges. Our programs are designed to help participants build resilience, foster connections, and lead healthy lives.

Orientation and Integration

Our Orientation and Integration Program equips newcomers with essential digital literacy skills through tailored online courses. Participants gain proficiency in digital tools needed for the modern workforce and daily life. Additionally, we provide access to vital information and resources, helping individuals navigate local systems with ease and confidence, ensuring a smoother transition into their new communities.



LHI Canada: Future Plans... .

Future Plans

ICT Program

Our future plans include enhancing the ICT Program to accommodate more participants, introducing advanced digital skills training, to be provided virtually, and building partnerships to ensure sustainability.

By continuing to bridge the digital divide, we strive to empower more newcomers in Canada, fostering social inclusion, economic opportunities, and a stronger, more equitable society.

Information Accessibility

- Enhancing information accessibility platforms to offer seamless access to local services and resources for all newcomers.
- Growing partnerships with community stakeholders to amplify the reach and impact of our programs.
- Securing funding to ensure the sustainability and scalability of these initiatives, ensuring no one is left behind.

LHI's Impact in Uganda



Digital Inclusion

Digital skills training.



Education

Formal schooling support with supplies and school fees.



Livelihood

Addressing malnutrition, family care, and behavior change communication (BCC)

LHI's Impact in Uganda



Protection

Shelter construction, community engagement, case identification and referrals.



Climate Action

Energy-Saving Stoves Project empowers women for sustainable cooking.



WASH

Clean water access through innovative water tanks and latrines.

Key Achievements in 2024.



Education Support

In Partnership with Little by Little Education Services, LHI Provided 65 children in Kyaka II Refugee Settlement, Uganda with school supplies and tuition fees.



Key Achievements 2024...

Water, Sanitation and Hygiene-WASH

On February 24th, Let's Help International (LHI), in collaboration with partners such as OPM, UNHCR, NSAMIZI, and Equal Aqua Uganda, commissioned two five-stance latrines and a 10,000-liter water tank. These hygiene facilities, constructed by LHI in partnership with Equal Aqua Uganda, were handed over to Angels Care and Kakoni Grace Primary Schools in Kyaka II Refugee Settlement, Uganda.



Key Achievements 2024...



Digital Inclusion

Empowered 90 refugee women with digital literacy training in Partnership with UNHCR Innovation Services.



Key Achievements 2024...

- LHI Established a computer training centre of 10 computers and other training materials such as projector, power generator etc.
- LHI has been providing childcare services to enable women with children to attend successfully.
- LHI has been Providing every day's transport refund to all participants.
- Creation of the Video courses for further skill development (found online at: www.rtsw.live/courses)



Key Achievements 2024...



Shelter, Community
Engagement & Community
Based
Protection activities

In partnership with ALIGHT, UNHCR's
Implementing Partner in Protection, LHI
Constructed 19 shelters to extremely
vulnerable refugees, Mobilization for 16
Village Meetings and Mobilization
campaigns in Kyaka II Refugee Settlement.



Key Achievements 2024...

Celebrating Christmas together
with over 300 children.

On December 24th, 2024, In
partnership
with other partners including
Restore
The Hope Aletheia Argent, LHI
organized
a special Christmas celebration
with children
and their parents at Ruchinga
Cell,
Kyaka II Refugee Settlement.





Future Plans

Advocate for increased resources for Office Construction, Education, Protection programs and strengthening partnerships.



LHI's Initiatives in South Africa

Food & Clothing Distribution

Providing meals and essentials to vulnerable communities.

Media Advocacy

Empowering refugees to share their stories and advocate for rights.

Support During Harsh Weather

Warm clothing drives for refugees and homeless individuals.



Key Achievements in 2024



Food and Clothing Distribution

Partnered with RRIM to provide meals and clothing to over 100 individuals.



Amplifying Voices

Empowered refugees to share their stories and advocate for their needs through media.



Warm Clothing Distribution

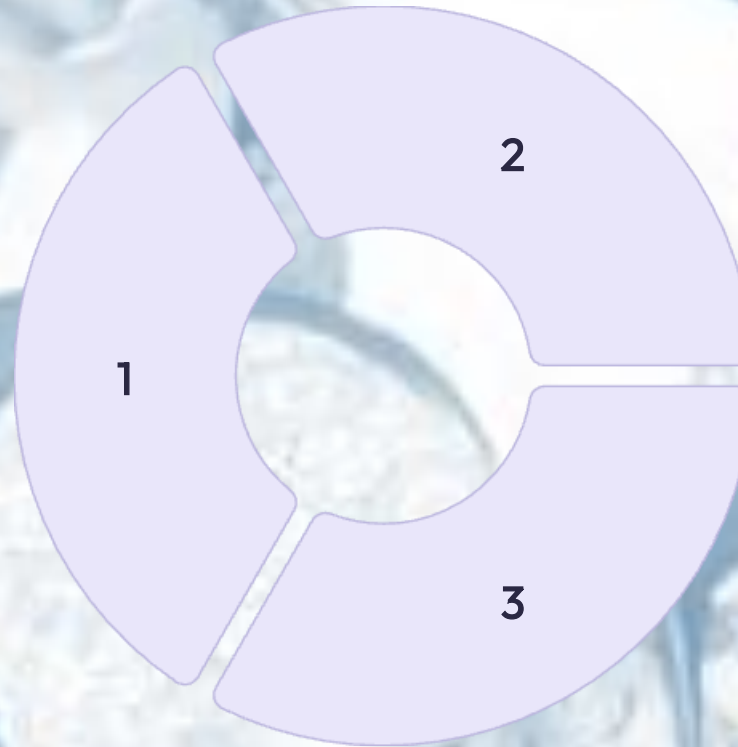
Distributed essential warm clothing during harsh weather conditions.



LHI's Programs in Rwanda

Mental Health Support

Direct assistance and
medical insurance
for mental health
And vulnerable people.



Educational Activities

School supplies and meals
for underprivileged students.

Women Empowerment

Support for women-led
families and street vendors.

Global Recognition and Advocacy

1

Geneva Briefing

As a Meaningful Refugee Participation pledge signatories, LHI's work was recognized at the 4th Quarterly Informal Briefing on the Global Compact on Refugees in Geneva on December 2nd 2024.

2

Partnerships

Signed MOUs with stakeholders such as Kyegegwa District Local Government to strengthen initiatives in education, shelter, and digital inclusion.

3

Advocacy

Advocated for refugee-led initiatives, emphasizing sustainability and empowerment.



Advancing Localization Agenda



RTSW

Trough our Media Arm, [RTSW-Refugees' TV and Stories Worldwide](#), we amplified refugee-led Organizations (RLOs) leaders voices through storytelling and media advocacy, ensuring their experiences and challenges are represented authentically.



Capacity Building

Completed training programs for 90 women entrepreneurs in Uganda, enhancing their digital skills and enabling them to lead community development initiatives.



RTSW-Refugees' TV and Stories Worldwide.
A good samaritan inspiring story becoming a pillar of strength in the klapmuts community Western Cape, South Africa.

Bahati Aziza
Our honoured guest

Mr. Ali Abdullah
Journalist and Refugee Rights Advocate

LIVE STREAM

Sat, 23rd Nov.2024 at 6:00 PM (GMT+2)
4 pm GMT, 9:00 AM (GMT-7).

@WWW.RTSW.LIVE

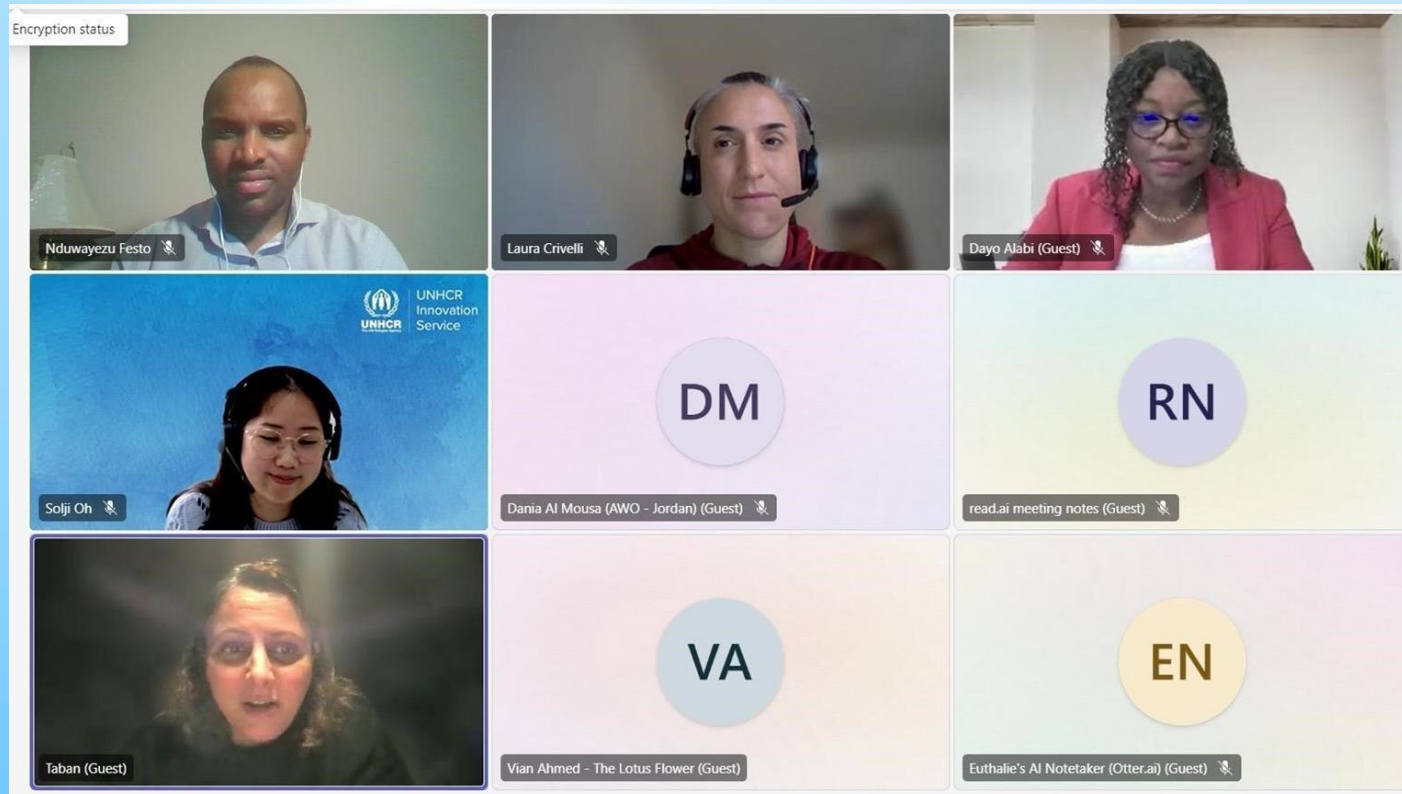
For Hope, Motivation and Inspiration

RTSW is an Agency of Let's help International LHI



Reflections on UNHCR Digital Gender Inclusion and Innovation Bootcamp

On November 19, 2024, LHI joined UNHCR Innovation and nine Bootcamp 2024 Alumni organizations to assess progress, share insights, and celebrate the impacts of UNHCR-funded projects on refugee communities and partnerships. LHI's founder was honored to speak and present, sharing the organization's journey and innovative approaches to empowering refugee women through digital inclusion.



LHI's Contribution to the UNHCR Digital Gender Inclusion Workshop organized by Here I Am Studio

LHI participated in the Here I Am Studio workshop as part of the UNHCR Digital Gender Inclusion Bootcamp on December 3, 2024. The founder shared a success story highlighting efforts to empower refugee women through digital inclusion, followed by engaging discussions with participants. The session emphasized collaboration, innovation, and LHI's commitment to sustainable change, inspiring future initiatives to bridge the digital gender divide.



Financial Statement Summary - 2024

INCOME	USD
Partnership Funding	\$ 16,273
Donation	\$ 153
Income Generation	\$ 1,435
TOTAL INCOME	\$ 17,861
IMPLEMENTATION/EXPENSE	
Implementation + Office operation	\$ 16,623
TOTAL EXPENSE	\$ 16,623
BALANCE	\$ 1,238

Testimonials



"It was a joy to collaborate with Festo during the UNHCR Virtual Bootcamp 2024. His passionate storytelling, clarity, and adaptability made a lasting impact. A fantastic driving force behind Let's Help International (LHI)'s impressive progress!" - Kate Greenstock, Design Director, Here I Am.



"I can confirm that Let's Help International (LHI) has fully embraced the localization strategy as a sustainable approach to serving Forcibly Displaced and Stateless Persons (FDSPs)."

— Emmanuel, Community-Based Protection Staff, ALIGHT (Formerly American Refugee Council)



...A growing number of initiatives aim at enhancing greater accountability to displaced and stateless communities. Refugee-led organisations (RLOs) are leading the way on this; examples include Let's Help International's work to amplify the voices of refugees and IDPs....

Progress statement for the multi-stakeholder pledge on Meaningful Refugee Participation during the 4th quarterly informal briefing on the Global Compact on Refugees held on December 2, 2024, Geneva, Switzerland, presented by Najeeba from APNOR.

Testimonials...



"I am very happy and grateful to Let's Help International for providing training to businesses run by refugee women. As women, we were once marginalized, but now we are visible and have regained our dignity, even on social media. We acquired digital literacy skills in report and project proposal writing. Odile Nkurunziza, Trainee & Chairperson, UPENDO SAFI, Uganda.



"Let's Help International has been a journey of learning, networking, and uplifting communities. Working with compassionate individuals to support those in need has been truly inspiring. I look forward to more opportunities to make a difference." — Teswell, Cape Town, South Africa.



"I am so grateful to Let's Help International for supporting my granddaughter's education. As a little girl living with a disability, she faced many challenges, but now, with school supplies, a uniform, and her fees paid, she has hope for a brighter future. May you continue to bless many more children like her." Beatrice, Grandmother, Kyaka II Refugee Settlement, Uganda

Global Team



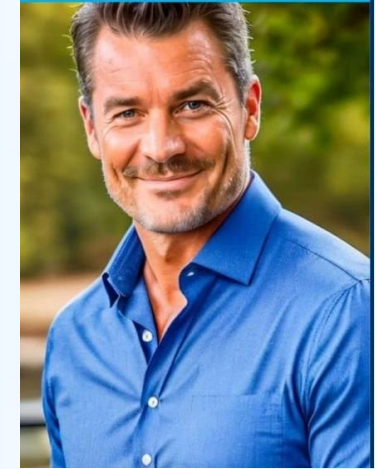
Mr. Festo Nduwayezu, BA, MAIR
Founder & Board Chair



Ms. Dayo Alabi
Board Member - Communications and
Advocacy



Ms. Alina Wadiwala
Board Member - Fundraising and
Development



Mr. Christopher Hale
Board Member - Community and Program
Development



Ms. Furaha Joy Ntambwe
Board Member-Accountant



Mr. Joseph Cyubahiro
Rwanda -Country Representative



Mr. Enock Mapendano
Uganda -Country Representative



Ms. Tina Ingabire
South Africa -Country Representative

Our Partners



Government
of Canada

Gouvernement
du Canada

Canada

Canada



canada revenue
agency

Alberta

Government



FCA
Finn Church Aid





Key Challenges

Funding Gaps

Limited funds hinder program expansion and sustainability.

Beneficiary Overload

Increasing needs exceed available resources, especially for refugees.

Educational Barriers

Many children lack access to quality education due to constraints.

Partnership Deficit

Insufficient partnerships limit program impact and sustainability.



Strategic Recommendations for Stakeholders

1

Funders & Donors

Provide long-term funding for refugee-led initiatives.
Prioritize investment in Refugee-Led Organizations (RLOs).

3

Government Entities

Strengthen refugee protection policies.
Increase investment in education and work opportunities.

2

Nonprofits & Humanitarian Organizations

Enhance collaboration with local actors and RLOs.
Adopt localization strategies, allocating 25% to RLOs.

4

UN Agencies

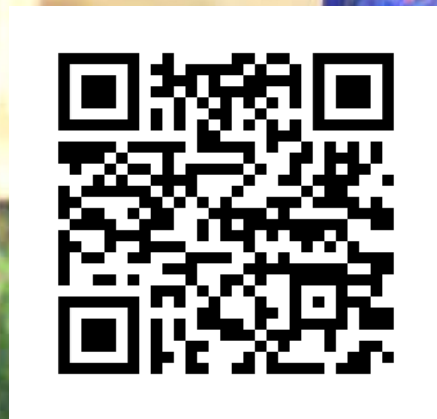
Increase direct funding to RLOs.
Ensure meaningful refugee participation.

Conclusion



Let's Help International (LHI) remains committed to its mission of empowering forcibly displaced and marginalized communities through education, digital inclusion, livelihood support, and advocacy. Despite challenges, our dedication to fostering self-reliance and resilience remains steadfast. The progress achieved in 2024 would not have been possible without the unwavering support of our donors, partners, volunteers, and community members. As we move forward, we are determined to strengthen our impact, expand our reach, and advocate for sustainable solutions to the challenges faced by displaced persons worldwide.

Support our work



Partner with us



Volunteer with us



Contact Us

Canada

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Acres, NW, Edmonton,
Alberta

Uganda

Phone: +256 771 077152

Email:

enock@letshelpinternational.org

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Settlement, Kyegegwa
District

South Africa

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Email:

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Kimisagara Sector,
Nyarugenge District, Kigali
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